

# Maintenance Services

## Radio System Protection Plan



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## System Outages?

Since 1976, Eastern Communications has provided wireless communication maintenance services in the New York City Metropolitan Area. Our field technicians are capable of installing, maintaining and troubleshooting RF Communications equipment and systems: base station alignments, configuration of microwave links, IP network support, etc. Our OSHA safety training regimen as well as manufacturer and technology certifications translates into competent and efficient support - enabling us to offer our customers a lower *total cost of ownership*.

- Customized Maintenance Options
- Customized Service Level Agreements

Call today to speak with Eastern about your needs: (718) 729-2044.

### SYSTEM INTEGRITY

How does your organization measure the cost of poor system performance or downtime? Whether the primary concern is operational efficiency or safety, our customized maintenance regimen will allow you to be proactive with system care and if lightning does strike, the Eastern professionals will be knowledgeable about your system and ready to take action.

### CUSTOMERS MATTER

We recognize that the very fabric of Eastern's success is the trust and loyalty earned from our customers. This type of relationship can only be earned over time by experiencing our company culture that says "Customers Matter". We aim to provide the best in quality products and services to satisfy our customers. Our goal is to earn the right to add your organization or agency to our list of customer references. That is our promise.